



Newsletter



FOX VALLEY SECTION

October, 2015 1

General Meeting

The next general meeting will be held on

Tuesday, October 06, 2015 at:

Two Brothers Roundhouse
205 N. Broadway (Rte. 25)
Aurora, IL

Please visit our website:

<http://www.asq-foxvalley.org> for a map and directions to this meeting.

Program:

- 5:30 - 6:00 Networking
- 6:00 - 6:30 Pre-Dinner Presentation
- 6:30 - 7:30 Dinner
- 7:45 - 8:30 After Dinner Presentation

Supplier Audits (Pre-Dinner)

By George P. Hickey

CAPA for Supplier Audits (After Dinner)

By George P. Hickey

Menu:

- Salad
- Wild rice stuffed chicken breast
- Roasted baby red potatoes
- Broccoli florets
- Rolls and butter
- Coffee and tea
- Cash bar
- Chocolate mousse
- Vegetarian option: vegetable lasagna

Cost: \$25.00

INSIDE THIS ISSUE

General Meeting	1
Program Details	1
Message from the Chair	2
ASQ Certification Programs	3
Accountability Group for Members in Transition	3
Job Submissions	3
ASQ Benefit for Unemployed Members	4
LinkedIn Group for Members	5
2015 Meeting Dates and Locations	5
Upcoming Certification Classes	6
Annual survey results	8
Section 1216 Mini Conference	8

Program Details

Supplier Audits Pre-dinner

Managing your suppliers so they don't manage you. A Brief overview of why we need to do Supplier Audits, current enforcement (from a regulated environment), and elements, organization, and management of supplier audits.

CAPA for Supplier Audits Post-dinner

CAPA from and Auditor's perspective. Discussion includes scope of an audit, types of audits and limitations, audit authority and drivers, QMS and CAPA, the differences between ASQ and company in the handling of CAPA's as part of the

Continued on page 4

Message from the Chair

Members & Colleagues,

As I prepare this month's letter from the Chair, I am planning my visit to the upcoming "Quality Show" at the Rosemont Convention Center on October 27-29, 2015. If you have not attended a Quality Show (Expo), it is recommended and a great opportunity to view the industry's premier suppliers demonstrating their latest products, services and techniques to improve your business.

The Quality Show can allow you to interact and network with peers, presenters, and suppliers, to discuss solutions to problems/issues that you may have and at the same time, to build partnerships and contacts. Additionally, the Quality Show will have numerous free educational sessions scheduled throughout the day(s), with ASQ sponsoring eight (8) educational sessions. Please take advantage of this local opportunity to discuss shared challenges, explore new technologies, and develop partnerships. I hope to see you there.

The Section Leadership Committee (SLC) is currently reviewing and analyzing the results of the annual section survey. The survey results are being compiled and formatted in a way to allow the leadership team to develop action plans to address the feedback and suggestions received.

The leadership committee will be sharing and publishing the results of the survey, as well as the action plans to implement your ideas and suggestions. The section leadership committee would like to again thank all of the members that have responded to the survey. We are committed to serving you, our members.

Progress on the website has been slow, but making progress. It is anticipated that the website will be ready by early-October. After we go live, there is still minor work to be

done to finish formatting some remaining sections. We are excited about the look of our new website and we thank you for your patience and understanding during this long transition. We know that the website will be well worth waiting for.

Our section continues to offer a wide range of education and certification review courses for our members. Web based courses have been developed and on-site programs are also available. Contact Chuck Gates, Education Chair at education@asq-foxvalley.org for further details. Please look over the course schedule outlined in this newsletter.

The Section Leadership Committee (SLC) continues to plan for nominations for the 2016 committee positions. We are always looking for additional committee members to help support and serve in the various positions. If you are interested in becoming actively involved, we can find a position or function to fit your interest. Please note that you are always welcome to attend any one of our SLC meetings. If interested, please contact me at chair@asq-foxvalley.org or any of the other SLC members for information.

The next member meeting will be at Two Brothers Roundhouse (Aurora) on **October 6, 2015**. I look forward to seeing you there

Hector Rodriguez,
Fox Valley Section 1208 - Chair

ASQ Certification Programs

NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

If you would like to join the healthcare committee, please contact Chuck Gates at education@asq-foxvalley.org

On-site Programs Available at a Discount Rate

Contact Chuck Gates at education@asq-foxvalley.org for a proposal.

Military Veterans and Active Military Receive a 50% Course Fee Discount

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208. Contact Chuck Gates at education@asq-foxvalley.org for details.

See page 6 for course schedule

Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site in the discussions section. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

Accountability Group for Members in Transition

At previous section programs, several people have indicated interest in a "Quality" based Accountability Group/Job Search Work Team in the Fox Valley area. Fox Valley ASQ Section 1208 is open to sponsoring a group at Central DuPage Hospital in Winfield. Membership is open to unemployed and under-employed job seekers that want to stay motivated and on track in their job search. The benefit of a career search group is that job seekers network, encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. Online resources are only part of the career search. It's easy to get lured into an unproductive vortex. Job boards can be valuable, but if you really want to stand out, you'll want to nurture relationships in-person, reach out and talk with people face-to-face.

You can try some of these tips:

- Invite one or more of your past colleagues for a mini-reunion over coffee or after-hours drinks.
- Check in with a past manager to see what's new.
- Celebrate with people in your network who have changed jobs or have work anniversaries. Just monitor your LinkedIn home feed for news and updates.
- Invite people in your network to attend professional association meetings or other networking events.
- Get into a supportive career search group and network into companies before submitting applications.

To join: Email David at drmssbb@gmail.com with your name, city/town, email address and phone number.

Program Details from page 1

audit, and audit CAPA follow-up.

Note: There will be a handout of additional information.

George P. Hickey Speaker

Current Title: Sr. QRA Specialist/Chemist

21 years Baxter Healthcare, 16 years Cardinal Health

Responsibilities: Provide technical support in the evaluation of materials either drugs or devices for toxicological impact to patients or clinicians (16 years). Support manufacturing and troubleshoot manufacturing processes (30+ years). Technical support for complaints (CAPA) (15+ years). Provide Training on the QMS. Manage 40 suppliers which includes risk assessments, and negotiate contracts with service suppliers. Lead Auditor/Trainer 1st and 2nd party audits. Manage 3rd party audits. (20 years) Chemical Hygiene Officer overseeing 7 Laboratories. OSHA and ASQ/CQA certified. Participant in ASTM methods development. Current BOD Technical advisor of nonprofit providing ships, laboratory support and validation for research and support for Ocean sciences.

ASQ Senior Member since 2007.

Fox Valley Section 1208 Recipient of ASQ Performance Awards & Recognition (PAR) Bronze Award for 2014



ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit <http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf> (member login and password also needed).

2015 Meeting Dates and Locations

Date	Location	Speaker	Topic
Tuesday, February 3, 2015	Jimmy's Char-House (Elgin)	Colonel (Ret.) Jill Morgenthaler	Leadership
Tuesday, March 3, 2015	Courtyard Banquets (Warrenville)	Jack Wheatley	OSHA
Tuesday, April 7, 2015	Lincoln Inn (North Aurora)	Elene Cafasso, Diana Atkins, & Ariadne Moisiades	Coaching Skills for Leaders
Tuesday, May 5, 2015	St. Andrews (West Chicago)	Mohammad K. and La Tonja D. Ellis	Scholarship and Quality Workforce & Demographics
Tuesday, September 1, 2015	Nick's Pizza (Elgin)	Scott Stribrny	Risk Management
Tuesday, October 6, 2015	Two-Brothers Roundhouse (Aurora)	George Hickey	Corrective/Preventive Action (CAPA) for Supplier Audits
Tuesday, November 3, 2015	Courtyard Banquets 3S200 State Route 59 Warrenville	Manu Vora	Creative and Innovative Supply Chains in the 21 st Century
Tuesday, December 1, 2015	Riverside Receptions 35 N. River Ln. (Geneva)	Stephanie Wilcox	Social Media & LinkedIn 101

Fox Valley ASQ Section 1208 LinkedIn Group

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs.

Membership in the Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

American Society for Quality Certified Quality Engineer (CQE) Web Interactive Exam Review Course

The ASQ CQE Course is scheduled to prepare for the December 5, 2015 ASQ CQE Certification Exam.

ASQ CQE Requirements: Applicants must have at least 8 years of higher education and/or work experience in one or more of the areas of the CQE Body of Knowledge, including a minimum of 3 years in a decision-making position. Some of the work experience may be waived with the following:

Associate Degree	2 years waived
Bachelor's Degree	4 years waived
Master's Degree	5 years waived

The ASQ CQE Web Course will be eight, 3-hour, instructor-led, Web Interactive sessions with projected visuals and an interactive audio connection.

Time: 6:00 p.m. to 9:00 p.m. CDT

Wednesdays, September 30, October 7, 14, 21, 28, November 4, 11, and 18, 2015

Course Fee: \$750 Register at www.apics-foxriver.org and pay by credit card.

The Exam Fee: \$269 ASQ members and \$419 for Non-members

Participant Materials

CQE Primer (\$80) and CQE Electronic Exam (\$70). Both resources can be purchased from the Quality Council of Indiana at www.qualitycouncil.com

Contact Chuck Gates at chuckgates@sbcglobal.net to register for the course.

American Society for Quality Certified Six Sigma Green Belt (CSSGB) Web Interactive Course to Prepare for the Exam

The ASQ CSSGB Exam Review Web Course is being offered to prepare participants for the December 5, 2015 ASQ CSSGB Certification Exam.

ASQ CSSGB Requirements: The Six Sigma Green Belt requires three years of work experience within the CSSGB Body of Knowledge. The ASQ CSSGB Certification is a lifetime certification designation and there is no certification maintenance required.

The ASQ CSSGB Review Course will be eight, 2-hour, instructor-led, Web sessions with projected visuals and an interactive audio connection.

Time: 6:00 p.m. to 8:00 p.m. CDT

Thursdays: October 1, 8, 15, 22, 29, November 5, 12, and 19, 2015

Course Fee: \$750 per person. Register at www.apics-foxriver.org and pay by credit card.

Exam Fee: \$209 ASQ Members and \$359 for Non-members

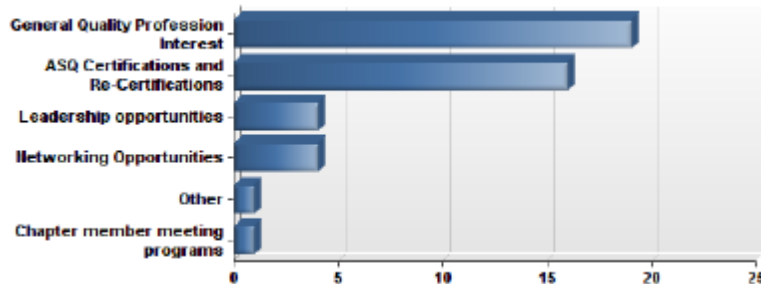
Participant Materials

CSSGB Primer (\$75) and CSSGB Electronic Exam (\$70). Both resources can

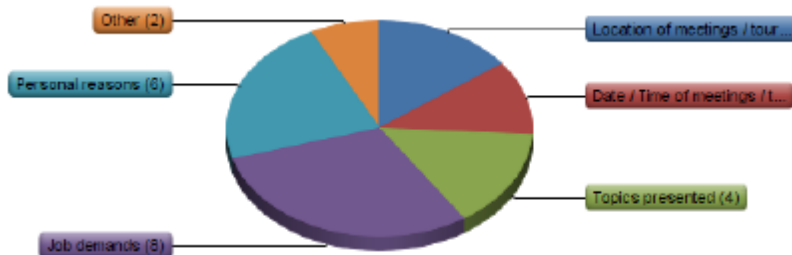
Section 1208 Annual Survey Results

The Section 1208 Leadership Committee would like to thank all members who participated in our annual survey that was sent out earlier in the summer. We have collected the data, and have been reviewing it at our monthly committee meetings. These responses are important, as we use them to make decisions based upon the member feedback.

The following is a graph of your responses as to why members continue to renew their ASQ membership:



As you can see, the most prevalent reasons for renewal were professional interest in quality and ASQ certifications. The next graph shows reasons as to why members were not able to attend a monthly dinner meeting in the last year:



With this information, the board has been working on different meeting topics, the possibility of alternate date/time for meetings and also adding new locations to the list. Our first meeting this fall, earlier this month at Nick's Pizza & Pub in Elgin, was a result of member feedback for something different in terms of venue. Our October meeting at Two Brothers Roundhouse in Aurora, will also be a new location for us to hold a meeting.

So, keep the suggestions coming, as they are all reviewed at our SLC meetings. We continue to review your responses from the monthly dinner meeting surveys as well. Once again, your section leadership committee appreciates your input, and welcomes ideas to help improve the section for all members. Thank you.



La Crosse – Winona
ASQ Section 1216

2015 Mini Conference

ISO 9001:2015 Update

Thursday, November 12, 2015 5:00-7:30pm

Stoney Creek Inn, La Crosse, WI

\$25 Members and Guests

\$10 Students

For Registration information contact Aimee Siegler at
aimee.siegler@bench.com.

Using Your Existing System to Manage Changes

And

Risk-Based Thinking Workshop

Presented By:
Andy Nichols

With the release of ISO 9001:2015 scheduled for the end of September, followed by a three-year implementation period, many companies have already started to look at what steps they need to take to become compliant to the revised standard. This timely mini-conference will give you the tools you need to get started down this path with confidence.



Overview:

Using Your Existing System to Manage Changes

We've all heard about those people who renumbered all of their documents the last time there was a major change to ISO 9001. Perhaps you were even one of them. Rather than focusing on clerical changes, this session will give you insight into how to leverage your existing system to manage the changes you need to make to implement ISO 9001:2015.



cont.

Risk-Based Thinking Workshop

With all of the rumors about the pending changes, many people have been eagerly anticipating the death of the Preventive Action. However, as Mark Twain famously said in 1897, "The report of my death was an exaggeration." Instead, we're presented with the idea of risk-based thinking. This workshop will give you the chance to try your hand at risk-based thinking. A worksheet will be shared that will allow you to try your hand at this practice yourself, and you'll go home with real tools that you can use to implement risk based thinking in your organization.



5:00-5:45 using your existing system to manage changes

5:45-6:00 networking

6:00-6:30 dinner

6:30-7:30 Risk Based thinking workshop

Bio: Andy has been the East Coast Regional Sales Manager for NQA, USA since early 2008. He brings a wide ranging experience to NQA's clients, having worked as a Certification Body Lead Assessor as well as being a respected implementation Consultant and Trainer with Excel Partnership, Inc., for over 15 years. His book, "Exploding the Myths Surrounding ISO 9000 – A Practical Implementation Guide", was published in 2013 (by IT Governance). Andy has held a number of

Quality Management positions, and was responsible for establishing and implementing quality systems to ISO 9001 and NATO AQAP1 during the 1980's.

His experience includes a significant role at Chrysler Manufacturing (ISO 9001), Hyundai Motors Manufacturing Alabama (ISO/TS 16949), Arvin Meritor, Peterson Spring, ACH, General Motors, Timken Company, Valeo, GKN, Bendix Brakes and Visteon. Other Clients he has worked with include Dresser, Caterpillar, Oce USA, River Run Press, UL, ANSI, the USA Navy, Army and Airforce and the USDA.

In addition to his ISO 9000 Management Systems experience, he has also worked with ISO 14000, ISO/IEC 17024 and ISO/IEC 17025. Andy has been an IRCA and RABQSA accredited Lead Auditor. A past member of the U.K.'s Institute of Quality Assurance, he has been a member of the ASQ since 1985.