



# Newsletter



**FOX VALLEY SECTION**

**November, 2015 1**

## General Meeting

The next general meeting will be held on

**Tuesday, November 03, 2015 at:**

**Courtyard Banquets**  
3S200 State Route 59  
Warrenville

**Please visit our website:**  
<http://www.asq-foxvalley.org> for a map  
and directions to this meeting.

### Program:

5:30 - 6:00 Networking  
6:00 - 6:30 Pre-Dinner Presentation  
6:30 - 7:30 Dinner  
7:45 - 8:30 After Dinner Presentation

## Innovative Supply Chain Principles

(Pre-Dinner)

By Dr. Manu Vora

## Innovative Supply Chain Practices

(After Dinner)

By Dr. Manu Vora

### Menu:

- Tossed Salad
- Filet Mignon
- Chicken
- Garlic Mashed Potatoes
- Mixed Vegetables
- Vanilla Ice Cream with Chocolate Topping
- Vegetarian Lasagna (Vegetarian Option)

Cost: \$25.00

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## Program Details

### Innovative Supply Chain Principles Pre-dinner

In the global economy, supply chain management is a challenging task. Most global companies are managing multiple supply chains, and depend on those operations to not only deliver goods on time, but to tailor and respond to divergent customer and supplier expectations, as well as manage rising pressures from global competitors. Dr. Vora will share innovative and integrated supply chain management principles by integrating total quality management principles based on the US Baldrige Performance Excellence Program.

### Innovative Supply Chain Practices Post-dinner

*Continued on page 4*

## Message from the Chair

Members & Colleagues,

Summer has faded away and the fall season is now upon us. We can see the changing scenery of the fall colors and the slight drop in temperature, which means that the holidays are near.

The Section Leadership Committee (SLC) continues to “hear the voice of the customer” to work hard to plan and schedule programs and events that interests our members based on your feed-back. This input is reflected through your responses as the leadership committee completes its first draft of the 2016 Fox Valley section 1208 Business Plan and Budget. Please continue to fill-out the member meeting surveys so we can continue to meet and strive to exceed your expectations.

The Nominations Committee has been working hard to fill the officer positions of the board. The officers for 2016 will be nominated at the next member meeting and Bob Kutter will present the officers and follow protocol for nomination and member approval. I would like to thank Bob Kutter, for his work and effort as Nominations Chair for actively pursuing the officers for the Fox Valley section.

The Fox Valley Section Leadership Committee can always use some additional committee members for help and support. All of the success for the planning and completion of the member meetings, section activities & events, and ASQ required tasks, comes from the cumulative effort of all of the leadership committee members that unselfishly

donate their time and efforts to the members of the Fox Valley section. If you are interested in becoming actively involved, we can find a position or function to fit your interest. You are always welcome to attend any one of our SLC meetings. Please contact me at [chair@asq-foxvalley.org](mailto:chair@asq-foxvalley.org) or any of the other SLC members for information.

The new website is scheduled to launch in mid-October. Please continue to be patient as we work to clean-up and fine-tune any glitches of the website that may arise. We are excited about the look of our new website and we thank you for your continued support and understanding during this long transition. Our next meeting will be our first challenge for registration and allowing our members to create a profile. Please forward any suggestions or feedback so we can continue to improve as you navigate through the website.

The next member meeting will be at Courtyard Banquets (Warrenville) on Tuesday, **November 3, 2015**. I look forward to seeing you there.

Hector Rodriguez,  
Fox Valley Section 1208 - Chair

## ASQ Certification Programs

### NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

If you would like to join the healthcare committee, please contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org)

### On-site Programs Available at a Discount Rate

Contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) for a proposal.

### Military Veterans and Active Military Receive a 50% Course Fee Discount

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208. Contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) for details.

*See page 6 for course schedule*

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## Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site in the discussions section. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

[http://www.linkedin.com/groups?gid=3888168&trk=my\\_groups-b-grp-v](http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v)

## Accountability Group for Members in Transition

At previous section programs, several people have indicated interest in a "Quality" based Accountability Group/Job Search Work Team in the Fox Valley area. Fox Valley ASQ Section 1208 is open to sponsoring a group at Central DuPage Hospital in Winfield. Membership is open to unemployed and under-employed job seekers that want to stay motivated and on track in their job search. The benefit of a career search group is that job seekers network, encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. Online resources are only part of the career search. It's easy to get lured into an unproductive vortex. Job boards can be valuable, but if you really want to stand out, you'll want to nurture relationships in-person, reach out and talk with people face-to-face.

### You can try some of these tips:

- Invite one or more of your past colleagues for a mini-reunion over coffee or after-hours drinks.
- Check in with a past manager to see what's new.
- Celebrate with people in your network who have changed jobs or have work anniversaries. Just monitor your LinkedIn home feed for news and updates.
- Invite people in your network to attend professional association meetings or other networking events.
- Get into a supportive career search group and network into companies before submitting applications.

To join: Email David at [drmssbb@gmail.com](mailto:drmssbb@gmail.com) with your name, city/town, email address and phone number.

*Program Details from page 1*

Global competition is driving companies to take a closer look at their quality management systems within their supply chain. Global supply chain quality is an ongoing process, not an event, and therefore requires a comprehensive plan that becomes a part of an organization's culture and intertwined with manufacturing processes. Dr. Vora will share practical examples of integrating quality management into supply chain management via the ASQ's Global State of Quality Research with insights from 2,000 respondents in 22 countries. The senior leaders and quality professionals worldwide offers actionable insights that supply chain experts can use to identify quality gaps within their processes and bridge them. The Baldrige Program empowers organizations to accomplish their mission, improve results, and become more competitive.

**Dr. Manu Vora**  
**Speaker**

**Dr. Manu Vora** is Chairman and President of Business Excellence, Inc., a global quality management consulting firm. He has over 40 years of leadership experience in guiding Fortune 500 companies with Baldrige Performance Excellence in the areas of leadership development, customer satisfaction, employee engagement, and process excellence. For 22 years, as an Adjunct Professor he taught "Quality Management", "Supply Chain Management", "Project Management", and "Risk Management" courses at business schools globally. He is connected with 35

**educational institutions** globally.

He is a Past Vice President of ASQ, ASQ Fellow, and Certified Quality Engineer. Manu has B.S., M.S. and Ph.D. in Chemical Engineering and MBA with Marketing Management. He is a sought after speaker on business excellence and quality management topics globally with **over 440 presentations** and has published **over 50 articles** in professional journals and conference proceedings.

Dr. Vora is serving on the Board of Examiners of the Asia Pacific Global Performance Excellence Award Program since 2004. He is recognized with numerous awards from ASQ including Distinguished Service Medal, Grant Medal, Lancaster Medal, Hutchens Medal, and Ishikawa Medal. He is a recipient of 2011 Ellis Island Medal of Honor and 2010 US President's Volunteer Service Award. He is a Founding Director and President of Blind Foundation for India serving over one million visually impaired people in India since 1989.

## 2015 Meeting Dates and Locations

Date	Location	Speaker	Topic
Tuesday, February 3, 2015	Jimmy's Char-House (Elgin)	Colonel (Ret.) Jill Morgenthaler	Leadership
Tuesday, March 3, 2015	Courtyard Banquets (Warrenville)	Jack Wheatley	OSHA
Tuesday, April 7, 2015	Lincoln Inn (North Aurora)	Elene Cafasso, Diana Atkins, & Ariadne Moisiades	Coaching Skills for Leaders
Tuesday, May 5, 2015	St. Andrews (West Chicago)	Mohammad K. and La Tonja D. Ellis	Scholarship and Quality Workforce & Demographics
Tuesday, September 1, 2015	Nick's Pizza (Elgin)	Scott Stribrny	Risk Management
Tuesday, October 6, 2015	Two-Brothers Roundhouse (Aurora)	George Hickey	Corrective/Preventive Action (CAPA) for Supplier Audits
Tuesday, November 3, 2015	Courtyard Banquets 3S200 State Route 59 Warrenville	Manu Vora	Creative and Innovative Supply Chains in the 21 <sup>st</sup> Century
Tuesday, December 1, 2015	Riverside Receptions 35 N. River Ln. (Geneva)	Stephanie Wilcox	Social Media & LinkedIn 101

### Fox Valley ASQ Section 1208 LinkedIn Group

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs. Membership in the Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

[http://www.linkedin.com/groups?gid=3888168&trk=my\\_groups-b-grp-v](http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v)

### Fox Valley Section 1208 Recipient of ASQ Performance Awards & Recognition (PAR) Bronze Award for 2014



## American Society for Quality Certified Quality Engineer (CQE) Web Interactive Exam Review Course

The ASQ CQE Course is scheduled to prepare for the December 5, 2015 ASQ CQE Certification Exam.

ASQ CQE Requirements: Applicants must have at least 8 years of higher education and/or work experience in one or more of the areas of the CQE Body of Knowledge, including a minimum of 3 years in a decision-making position. Some of the work experience may be waived with the following:

Associate Degree	2 years waived
Bachelor's Degree	4 years waived
Master's Degree	5 years waived

The ASQ CQE Web Course will be eight, 3-hour, instructor-led, Web Interactive sessions with projected visuals and an interactive audio connection.

Time: 6:00 p.m. to 9:00 p.m. CDT

Wednesdays, September 30, October 7, 14, 21, 28, November 4, 11, and 18, 2015

Course Fee: \$750 Register at [www.apics-foxriver.org](http://www.apics-foxriver.org) and pay by credit card.

The Exam Fee: \$269 ASQ members and \$419 for Non-members

### Participant Materials

CQE Primer (\$80) and CQE Electronic Exam (\$70). Both resources can be purchased from the Quality Council of Indiana at [www.qualitycouncil.com](http://www.qualitycouncil.com)

Contact Chuck Gates at [chuckgates@sbcglobal.net](mailto:chuckgates@sbcglobal.net) to register for the course.

## ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit <http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf> (member login and password also needed).

## **American Society for Quality Certified Six Sigma Green Belt (CSSGB) Web Interactive Course to Prepare for the Exam**

The ASQ CSSGB Exam Review Web Course is being offered to prepare participants for the December 5, 2015 ASQ CSSGB Certification Exam.

ASQ CSSGB Requirements: The Six Sigma Green Belt requires three years of work experience within the CSSGB Body of Knowledge. The ASQ CSSGB Certification is a lifetime certification designation and there is no certification maintenance required.

The ASQ CSSGB Review Course will be eight, 2-hour, instructor-led, Web sessions with projected visuals and an interactive audio connection.

Time: 6:00 p.m. to 8:00 p.m. CDT

Thursdays: October 1, 8, 15, 22, 29, November 5, 12, and 19, 2015

Course Fee: \$750 per person. Register at [www.apics-foxriver.org](http://www.apics-foxriver.org) and pay by credit card.

Exam Fee: \$209 ASQ Members and \$359 for Non-members

### **Participant Materials**

CSSGB Primer (\$75) and CSSGB Electronic Exam (\$70). Both resources can

## Section 1208 Officer Nominations For 2016

It is the time of year again when we need to elect our Section officers for the next year. There are four officer positions requiring nominations: Secretary, Treasurer, Chair-Elect, and Chair.

We are not required to have any type of formal election as long as there is not more than one nominee for any of the officer positions. Instead, we can have a motion at our member meeting to elect the nominees and then a voice vote.

This year our Nominations Committee offers the following officer nominations:

Chair	John Goerner
Chair-Elect	Raj Partha Sarathy
Treasurer	Renee Webb
Secretary	Amanda Radetski

There were calls for officer nominations at the last two member meetings, and there are no additional nominees. We will proceed to elect these nominees at our next member meeting using a motion from the floor and a voice vote.

I would like to thank Hector Rodriguez and John Goerner for their support and assistance in accomplishing this nominations effort for our Section 2016 officers.

Bob Kutter  
Nominations Committee Chair



## ASQ FOX VALLEY SECTION CERTIFICATION COURSE SCHEDULE

Web Interactive Course	Dates	Time	Course Fee	Participants Must Purchase	Exam Information
<b>Lean Bronze Certification (LBC)</b>  Six, 2-Hour, Instructor-Led, Web Interactive Sessions	Wednesdays November 4, 11, 18, December 2, 9, and 16, 2015	6-8 p.m. CDT	\$900	The Lean Handbook  <a href="http://www.asq.org">www.asq.org</a>	The LBC Exam is computer-based and can be proctored anytime at any location.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees
<b>Certified Manager of Quality/Organizational Excellence (CMQ/OE)</b>  Six, 3-Hour, Instructor-Led Web Interactive Sessions	Wednesdays December 2, 16, 2015; January 6, 20, February 3, and 17, 2016	6-9 p.m. CDT	\$900	CMQ/OE Primer and CMQ/OE CD-ROM Electronic Practice Exam  <a href="http://www.qualitycouncil.com">www.qualitycouncil.com</a>	Exam Registration Deadline is January 15, 2016.  Exam Date is March 5, 2016.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees
<b>Certified Six Sigma Black Belt (CSSBB)</b>  Eight, 3-Hour, Instructor-Led Sessions	Thursdays December 3, 10, 17, 2015; January 7, 14, 21, 28, and February 4, 2016	6-9 p.m. CDT	\$900	CSSBB Primer and CSSBB CD-ROM Electronic Practice Exam  <a href="http://www.qualitycouncil.com">www.qualitycouncil.com</a>	Exam Registration Deadline is January 15, 2016.  Exam Date is March 5, 2016.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees
<b>Certified Quality Process Analyst (CQPA)</b>  Six, 2-Hour, Instructor-Led, Web Interactive Sessions	Tuesdays December 8, 15, 2015 and Wednesdays January 13, 27, and February 10, 24, 2016	6-8 p.m. CDT	\$750	CQPA Primer and CQPA CD-ROM Electronic Practice Exam  <a href="http://www.qualitycouncil.com">www.qualitycouncil.com</a>	Exam Registration Deadline is January 15, 2016.  Exam Date is March 5, 2016.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees
<b>Certified Six Sigma Yellow Belt (CSSYB)</b>  Six, 2-Hour, Instructor-Led, Web Interactive Sessions	Mondays December 21, 2015 and February 1, 8, 15, 22, 29, 2016	6-8 p.m. CDT	\$750	CSSYB Primer and CSSYB CD-ROM Electronic Practice Exam  <a href="http://www.qualitycouncil.com">www.qualitycouncil.com</a>	Exam Registration Deadline is January 15, 2016.  Exam Date is March 5, 2016.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees

<b>Certified Reliability Engineer (CRE)</b>  Six, 3-Hour, Instructor-Led Web Interactive Sessions	Tuesdays January 5, 12, 19, February 2, 16, and March 1, 2016	6-9 p.m. CDT	\$900	CRE Primer and CRE CD-ROM Electronic Practice Exam  <a href="http://www.qualitycouncil.com">www.qualitycouncil.com</a>	Exam Registration Deadline is January 15, 2016.  Exam Date is March 5, 2016.  See <a href="http://www.asq.org">www.asq.org</a> for Exam Fees
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Contact [chuckgates@sbcglobal.net](mailto:chuckgates@sbcglobal.net) with questions and to register for the courses.