



# Newsletter



FOX VALLEY SECTION

April, 2014 1

## General Meeting

The next general meeting will be held on

**Tuesday, April 01, 2014 at:**

**Lincoln Inn**  
1345 S Batavia Ave.  
Batavia, IL

**Please visit our website:**  
<http://www.asq-foxvalley.org> for a map  
and directions to this meeting.

**Program:**  
5:30 - 6:00 Networking  
6:00 - 6:30 Pre-Dinner Presentation  
6:30 - 7:30 Dinner  
7:45 - 8:30 After Dinner Presentation

**The Fundamentals of Deming's  
Theory of Management for  
Quality (Pre-Dinner)**  
By Dr. Curt Wegner

**Deming and McGregor: Restore  
the Individual (After Dinner)**  
By Dr. Curt Wegner

- Menu:**
- Prime Top Sirloin Steak & Chicken Marsala
  - Twice Baked Potato
  - Mixed Vegetables
  - Salad
  - Vanilla Ice Cream
  - Cash bar
  - Vegetarian option available
    - Vegetable Kabob
    - Rice
    - Balsamic Glaze

### INSIDE THIS ISSUE

General Meeting	1
Program Details	1
Message from the Chair	2
ASQ Certification Programs	3
Accountability Group for Members in Transition	3
Job Submissions	3
ASQ Benefit for Unemployed Members	5
2014 Spring Tour—Caterpillar	5
LinkedIn Group for Members	5
Certification Course Schedules	6
2014 Meeting Dates and Locations	7
Certification Exam Schedule at ECC	8

## Program Details

### The Fundamentals of Deming's Theory of Management for Quality Pre-dinner

Dr. Deming theorized that management is in a stable state. To compensate for declining economic and quality success in outcomes, leaders have taken upon themselves to resort to quick fixes and blaming people. Methods of increased control prevail, i.e., institutionalization of performance appraisal, ranking of people, MBO, MBR, incentive systems, merit increases, pay for performance, piece-work and the like. All these practices only exacerbate this stable state because they are based on faulty assumptions about the nature of people and work, a lack of understanding of Deming's *System of Profound Knowledge (SoPK)* and his 14 Points for effective leadership of Quality.

*Continued on page 4*

## Message from the Chair

Members & Colleagues,

Our section just successfully completed participating at the 2014 DuPage Area Engineers Expo on February 22, 2014, by having a booth at the event. The expo provides children and adults the opportunity to experience and explore the many fields of science and engineering, and to learn and gain an in-depth knowledge and understanding of the Engineering profession. We had a fun time meeting with the children, parents and visitors, and answering questions regarding ASQ, education, and certifications. The children that we met and interacted with will be our future in the fields of science, engineering and Quality. The section is looking forward to being actively involved and participating in next years' event in 2015.

I would like to remind everyone that the **2014 World Conference on Quality and Improvement** will be held in Dallas, TX on May 5-7, 2014. I have attended many of these events in the past, and it continues to be an excellent opportunity to be part of an event that will connect you to others passionate about quality, inspire you to make a difference, and educate you in a wide variety of quality methodologies. No matter what industry you are in or level of quality knowledge, there are many ideas and forums presented by industry leaders and experts, to make it possible to apply these best practices, solutions and proven results in your organization and community. Don't miss this great opportunity.

The Section Leadership Committee (SLC) has been continuously working hard to schedule and plan the dinner meetings, events and upcoming tour. We have been able to secure a factory tour of the Caterpillar Inc. (Aurora) facility on April 14, 2014. (See page 5 for more information.) I would like to thank Jonathan Shafer, a section member and Caterpillar employee, for helping making this tour possible. This will be an interesting and educational tour. Registration is limited, so sign-up early. Additional tour information is outlined in this newsletter.

I look forward to seeing you at our next Member Meeting at the **Lincoln Inn** (North Aurora) on **April 1, 2014**.

Hector Rodriguez,  
Chair - Section 1208

630-947-6475

**“Quality begins with the intent, which is fixed by management.”**

-W. Edwards Deming

## ASQ Certification Programs

### NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

If you would like to join the healthcare committee, please contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org)

### On-site Programs Available at a Discount Rate

Contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) for a proposal.

### Military Veterans and Active Military Receive a 50% Course Fee Discount

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208. Contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) for details.

*See page for course schedule*

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## Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site in the discussions section. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

[http://www.linkedin.com/groups?gid=3888168&trk=my\\_groups-b-grp-v](http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v)

## Accountability Group for Members in Transition

Are you interested in a Quality based Accountability Group/Job Search Work Team in the Fox Valley ASQ Section 1208 area? If so, then contact David McDonald, Section 1208's Placement chair. The Group will meet at Central DuPage Hospital Café. (Covered Parking, well lit and maintained, WIFI, lots of room, public access, central to the Fox Valley ASQ Section 1208 region, etc.) Membership is open to unemployed and under-employed job seekers that want to stay motivated and on track in their job search. The benefit of an accountability group is that job seekers network, encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. As a member of the group you set your job search activities, goals and objectives for the succeeding week and report on the results of the previous week. This could be viewed as an application of FOCUS PDCA to an unwelcome position of being unemployed/underemployed.

To join : Email David McDonald at [drmsbb@gmail.com](mailto:drmsbb@gmail.com) with your name, city/town, email address, telephone number and what time of the day you prefer to attend a meeting: Morning-Afternoon-Evening.

*Program Details from page 1*

## **Deming and McGregor: Restore the Individual** Post-dinner

Implicit in Dr. Deming's Theory of Management for Quality is a predisposition for leaders to possess a Theory Y outlook about the nature of people in everyday work situations. Assisting leaders in understanding the sets of assumptions that they adopt naturally leads to more effective assimilation of the values, concepts and techniques typically associated with the Deming's Theory of Management for Quality.

The aim of this presentation is to compare, contrast and demonstrate the compatibility of these complementary theories with Deming's *System of Profound Knowledge* and reaffirm Deming's call to get back to the individual and reestablish joy in work. While similarities and differences exist between the theories, analysis suggests there is much to be gained by understanding their interdependency in the context of improving total leadership for Quality.

### **Dr. Curt Wegner** Speaker

**Dr. Curt Wegner** has worked extensively in the fields of human resource development, management training, organizational development and process improvement for the past 37 years.

His design and delivery of programs in business, industry and healthcare have

helped organizations achieve successful transformation. He has held key management positions in training and management development with major corporations and demonstrated multi-plant, international and cross-functional leadership while in these capacities.

He was the corporate liaison between Dr. W. Edwards Deming and Navistar's International Truck and Engine Corp. from 1983-1993. He authored a white paper titled *Principles of Adult Learning and the Deming Philosophy* that was presented at the 1990 Deming Seminar for Educators in Newport Beach, CA.

He was a guest speaker and panelist at Deming four-day seminars in the 1980's, presented to the San Diego and Minneapolis Deming User Groups in 1990-91, founded and was president of the Northern Illinois Deming User Group 1992, facilitated live satellite Deming video teleconferences, been a guest presenter in July 2005 in Toronto, Canada at the W. Edwards Deming Institute's seminar entitled *How to Create Unethical, Ineffective Organizations That Go Out of Business (Many Organizations Do It, But Do You Know How You Do It?)*, and conducted Deming seminars for credit at graduate schools of business and education.

Recently, Dr. Wegner presented a white paper at the 14th International Deming Research Conference in New York City February, 2008 entitled *Deming and McGregor: An Example of Training Methodology for the Development of Leaders*.

## ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit

<http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf> (member login and password also needed).

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## Fox Valley ASQ Section 1208 LinkedIn Group

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs. Membership in the Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

[http://www.linkedin.com/groups?gid=3888168&trk=my\\_groups-b-grp-v](http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v)

## Fox Valley ASQ Section 1208 Spring 2014 Tour Caterpillar April 14, 2014

### At Caterpillar Aurora Facility - U.S. Operations Division

The factory tour will cover Medium Wheel Loaders, Large Wheel Loaders, and Landfill Compactors. The assembly lines will not be running on 2nd shift, but there will be plenty of machines on the assembly line to view. The fabrication shop will be running limited areas, but there will be plenty of iron to view and our burn barn should be cutting plate steel.

- Tour will start promptly at 6:00 pm.
- Up to 50 attendees allowed, pre-registration required.
- Closed toe shoes required, slip on steel toe Shoes & Safety Glasses will be provided.
- Hosts will lead tour and provide commentary during walking tour, 6:00 to 7:50 pm.
- We have golf cars for tours if walking 2 miles is not feasible for some of the guests.
- Pizza and drinks in cafeteria after walking tour where John Kertesz (Aurora Quality Manager for Fabrication, Assembly, Paint, Test, IPV - In Process Validation) will speak to the group at 8:00 pm.

Address, directions to facility and parking information to follow in the registration page soon to be available on the Fox Valley ASQ Section 1208 website.

## Course Schedule at Waubensee Community College

Course	Dates	Time
Certified Quality Engineer (CQE) Exam Review	Mar19, Mar26, Apr2, Apr9, Apr16, Apr23	6:00 pm to 9:00 pm
Project Management Professional (PMP) Exam Review	Apr1, Apr8, Apr15, Apr22, Apr29, May6	9:00 am to 3:00 pm
Certified Six Sigma Green Belt (CSSGB) Exam Review	Apr3, Apr10, Apr17, May1, May 8, May15	6:00 pm to 9:00 pm
Project Management Professional (PMP) Exam Review	May27, June3, June10, June17, June24, July1	9:00 am to 3:00 pm
Certified Six Sigma Black Belt (CSSBB) Exam Review	June4, June11, June18, June25, July2, July9	6:00 pm to 9:00 pm
Certified Manager of Quality/Organizational Excellence (CMQ/OE)	June12, June19, June26, July3, July10, July17	6:00 pm to 9:00 pm

## Course at the Valley Industrial Association

Course	Dates	Time
Project Management Fundamentals	May2, May9, May16	8:00 am to Noon

## Interactive Web Courses

Course	Dates	Time
Lean Bronze Certification (LBC) Exam Review	May8, May15, May22, May29, June5, June12	9:00 to 11:00 am
Certified Manufacturing Engineer (CMfgE) Exam Review	May8, May15, May22, May29, June5, June12, June19, July3, July10, July17	Noon to 2:00 pm

Contact Chuck Gates at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) for details.



## 2014 Meeting Dates and Locations

Date	Location	Speaker	Topic
Tue., February 4, 2014	<b>Millrose Restaurant</b> 45 South Barrington Road South Barrington	Cecilia Clark	1. <b>The Foundation to a Meaningful Leadership</b>  2. <b>The Foundation to a Meaningful Leadership</b>
Tue., March 4, 2014	<b>Villa Olivia</b> 1401 W. Lake Street Bartlett, IL	Peter Ackroyd	<b>Surface Finish and Form</b>
Tue., April 1, 2014	<b>Lincoln Inn</b> 1345 S. Batavia Ave. Batavia, IL	Curt Wegner	<b>Dr. Deming's Theory of Management</b>
Tue., May 7, 2014	<b>St. Andrews Golf &amp; Country Club</b> 2241 Route 50	1. Mohammad Khan	1. <a href="#">Scholarships</a> Presentation

## 2014 WORLD CONFERENCE ON QUALITY AND IMPROVEMENT

THE GLOBAL IMPACT OF QUALITY

May 5 – 7, 2014 | Dallas, TX | [wcqi.asq.org](http://wcqi.asq.org)

The 2014 World Conference on Quality and Improvement offers attendees—no matter their industry or level of quality knowledge—a forum of ideas and an international network of thought leaders, experts, and peers eager to share best practices, tested solutions, and proven results.

Discover how quality can IMPACT your organization, career, and life through informative concurrent sessions, hands-on workshops, helpful case studies, expert speakers, and more.

Early-bird pricing is available through  
March 14, 2014!

[Learn more and register today at wcqi.asq.org.](http://wcqi.asq.org)



**ASQ CERTIFICATION EXAM SCHEDULE**  
**ELGIN COMMUNITY COLLEGE**  
**APR-DEC 2014**

	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
<a href="#"><u>Biomedical Auditor</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Calibration Technician</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>HACCP Auditor</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Manager of Quality/Organizational Excellence</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Master Black Belt</u></a>	October 4, 2014	Portfolio Deadline: June 6, 2014  Exam Application Deadline: Aug 15, 2014	Portfolio Deadline: N/A for Portfolio  Exam Application Deadline: Aug 20, 2014
<a href="#"><u>Pharmaceutical GMP Professional</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>Quality Auditor</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>Quality Engineer</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014



	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
<a href="#"><u>Quality Improvement Associate</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>Quality Inspector</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Quality Process Analyst</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>Quality Technician</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Reliability Engineer</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Six Sigma Black Belt</u></a>	October 4, 2014	August 15, 2014	August 20, 2014
<a href="#"><u>Six Sigma Green Belt</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014
<a href="#"><u>Software Quality Engineer</u></a>	June 7, 2014	April 18, 2014	April 23, 2014
	December 6, 2014	October 17, 2014	October 22, 2014