



Newsletter



FOX VALLEY SECTION

December 2013 1

General Meeting

The next general meeting will be held on

Tuesday, December 03, 2013 at:

Riverside Receptions

35 N. River Lane
Geneva, IL

Please visit our website:

<http://www.asq-foxvalley.org> for a map and directions to this meeting.

Program:

- 5:30 - 6:00 Networking
- 6:00 - 6:30 Pre-Dinner Presentation
- 6:30 - 7:30 Dinner
- 7:45 - 8:30 After Dinner Presentation

“It’s All About ME” – Managing Expectations

By JoAnn Becker

Menu: Buffet Style Dinner

Tapestry Buffet:

- Garden Salad w/ Ranch & Mustard Vinaigrette Dressings
- Roast Sirloin of Beef with Woodsman Sauce
- Herb-Roasted Chicken
- Vegetable Medley
- Red Roasted Potatoes
- Pasta with Marinara
- Fresh Rolls & Butter
- Cinnamon Ice Cream
- Beverages (Included): Coffee, Tea, Decaf
- Cash Bar

INSIDE THIS ISSUE

General Meeting	1
Program Details	1
Message from the Chair	2
ASQ Certification Programs	3
Certification Exams at ECC	3
Accountability Group for Members in Transition	3
Job Submissions	4
ASQ Benefit for Unemployed Members	4
2013 Meeting Dates and Locations	5
Course Schedule for 2014 Spring Term at Waubensee	5
Volunteers Needed	6
DuPage Area Engineers Week Expo	6
Spring 2104 Quality Education Seminar	7

Program Details

“It’s All About ME” – Managing Expectations

Today’s organizations have a variety of groups whose membership comes from all organizational functions. How successful anyone can be in delivering the desired results and outcomes for a group (along with each person in a group) is highly dependent upon managing expectations of each individual stakeholder.

- Just who are these people? They are called stakeholders.
- How does one identify them? When in doubt, put them on the list.
- How does one influence them? Typically, each in different ways.

And most important, how can someone manage their expectations so that the desired results and outcomes delivered

Continued on page 4

Message from the Chair

Members & Colleagues,

Serving as your Chair for the last year and a half has been a real pleasure. This organization continues providing value to its Section members—we should all appreciate this and take pride in this accomplishment. I would like to thank our whole Senior Leadership Committee for their continued dedication, involvement, and commitments of time and effort.

What can you do to stay current in your technical field? What steps can you take to meet and network with those in your technical field or area?

One critical part of maintaining and supporting our careers, in my opinion, is supporting and being involved with the technical and professional organizations related to our various career areas.

This, however, is not emphasized at many schools and universities leaving many new graduates without being exposed to these kinds of career considerations. Whether we have this orientation or not, there is so much that can get in the way: intense job demands and long work hours, home demands, family and elder care needs, and “burn out”.

But at the end of the day, it comes down to values—devoting our time and efforts to what we value and taking or “carving out” the time to do and cover those activities we view as priorities.

This month, I will be covering and

involved in at least six technical society related meetings and activities—and it could easily have been more. Normally I run 2 to 4 meetings a month and usually that seems like a lot. Plus there are always items to cover before and after the meetings.

Everyone needs to evaluate this carefully. If you are suddenly in career transition, do you have an active network ready to go? If you need guidance on job or technical issues, do you have the contacts and network you may need? Have you been able to find mentors to help guide your career efforts?

I value my technical and professional associations, contacts, and networks. From time to time I admit to leaning on my network for support.

While I am leaving my current position as Chair, this organization has a new lead with Hector Rodriguez, who will provide strong on-going leadership. And I will continue to be involved, supporting Hector and the Section, and supporting our Section’s efforts and activities.

See you at our December Member Meeting at Riverside Receptions in Geneva, IL and I hope to be seeing you around. enhance our members’ experiences in the quality profession.

Bob Kutter
Chair
(630) 881-6439

ASQ Certification Programs

NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

If you would like to join the healthcare committee, please contact Chuck Gates at education@asq-foxvalley.org

On-site Programs Available at a Discount Rate

Contact Chuck Gates at education@asq-foxvalley.org for a proposal.

Military Veterans and Active Military Receive a 50% Course Fee Discount The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208.

Contact Chuck Gates at education@asq-foxvalley.org for details.

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208.

Certification Exams to be Held at Elgin Community College

The next certification exams at Elgin Community College will be held on DEC 7, 2013. At this time exams will be offered for the CQA, CQE, CQIA, CQPA, and CSSGB

Accountability Group for Members in Transition

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs.

David McDonald is setting up an Accountability Group/Job Search Work Team in Winfield to start this November 2013. The Group will meet at Central DuPage Hospital Café. (Covered Parking, well lit and maintained, WIFI, lots of room, public access, central to the Fox Valley ASQ Section 1208 region, etc.)

Membership is open to unemployed and underemployed job seekers that want to stay motivated and on track in their job search. The benefit of an accountability group is that job seekers encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. As a member of the group you set job search activities goals and objectives for the succeeding week and report on the results of the previous week. This could be viewed as an application of FOCUS PDCA to an unwelcome position of being unemployed/underemployed.

To join : Email David McDonald at drmsbb@gmail.com with your name, city/town, occupation, email address, telephone number and what time of the day you prefer to attend a meeting: Morning-Afternoon-Evening.

Program Details from page 1

are judged as successful by each stakeholder?

Learn about how to use the powerful technique of Stakeholder Expectation Management to achieve success. People are most often not unpredictable wild cards. Become aware that they are more predictable than you may think, and can be influenced.

decisions

JoAnn Becker (Speaker) Coach

JoAnn Becker's business and technology career spans over 25 years in management, consulting, technology, healthcare, government, financial services, manufacturing, and education.

She delivers results through aligning key stakeholder expectations and managing business risks.

She has led strategy and development for applications; pioneered the role of a technology product manager; been a worldwide voice technology manager; managed multiple data networks; transitioned a data center to shared services and self-managed teams; led an information exchange for a corporate payments startup business funded by a consortium of 14 competitive banks; delivered over a dozen courses in graduate degree programs; and has developed a method for stakeholder analysis and expectation management, and the SPOTT[®] gap analysis to define all work to achieve desired organizational results.

She is an active coach and instructor for executives, managers, business analysts, and project managers - commanding rave reviews from her presentations; has authored several articles and is writing a book on Stakeholder Management. Her passion is helping organizations be more successful with all the changes happening today.

Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality based questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit

<http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf>

(member login and password also needed).

Course Schedule for 2014 Spring Term at Waubonsee Community College

Course	Dates	Time
Project Management Fundamentals Workshop	Jan31	9:00 am to 3:00 pm
Lean Bronze Certification (LBC) Exam Review	Feb3, Feb10, Feb17, Feb24	6:00 pm to 9:00 pm
Certified Quality Auditor (CQA) Exam Review	Feb5, Feb12, Feb19, Feb26, Mar5, Mar12	6:00 pm to 9:00 pm
Certified Associate in Project Management (CAPM) Exam Review	Feb7, Feb14, Feb21, Feb28	9:00 am to 3:00 pm
Project Management Professional (PMP) Exam Review	Mar7, Mar14, Mar21, Mar28, Apr4, Apr11	9:00 am to 3:00 pm
Certified Quality Engineer (CQE) Exam Review	Mar19, Mar26, Apr2, Apr9, Apr16, Apr23	6:00 pm to 9:00 pm
Certified Six Sigma Green Belt (CSSGB) Exam Review	Apr3, Apr10, Apr17, May1, May 8, May15	6:00 pm to 9:00 pm

Contact Chuck Gates at education@asq-foxvalley.org for details.

2013 Meeting Dates and Locations

Meeting Date	Location	City, State
Tue, Sept 3rd, 2013	John & Tony's Italian Steakhouse	West Chicago, IL
Tue, Oct 1st, 2013	St. Andrews Golf Club	West Chicago, IL
Tue, Nov 5th, 2013 (Election Day)	Courtyard Banquets/TBD	Warrenville, IL
Tue, Dec 3rd, 2013	Riverside Receptions	Geneva, IL

Volunteers Needed

Our section is looking to fill several volunteer positions. The positions we are looking to fill are Arrangements, Recognition, and Assistant Programs.

Volunteers become members of the Section Leadership Council. This group meets once a month to make decisions that affect how we run the section. Dinner is provided. You are not required to attend either general membership meetings or the SLC meetings on a regular basis, although it may help you fulfill your role. This is a great way to get to know some of the section members better and participate in running the section. You can also earn RCUs by volunteering, and they are in a different category than meetings or your job.

For more information on these positions, Contact:

Bob Kutter, Chair, (630) 881-6439.

DuPage Area Engineers Week Expo

Free Family Fun

The ASQ Fox Valley Section #1208 is proud to announce its participation in the 2014 DuPage Area Engineers Week Expo. This is the first time that the Fox Valley section is participating in this fun-filled event.

DuPage Area Engineers Expo is a fun, free, family interactive event providing children and adults the opportunity to experience and explore the many fields of science and engineering through displays and presentations. The Expo is geared toward children in K-8th grade, however all ages will enjoy the event!

Date: Saturday, February 22, 2014

Time: 10:30am – 3:30pm

Cost: Free

Location: Illinois Institute of Technology (IIT)

201 East Loop Road

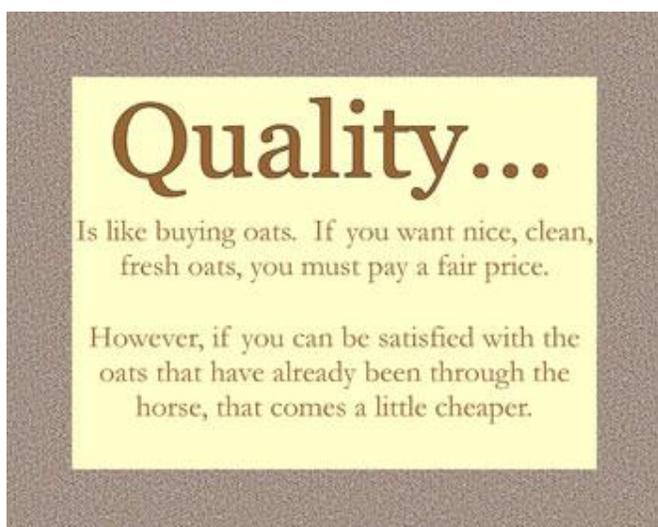
Rice Campus

Wheaton, Illinois 60189

For more information of the programs, exhibitors, and events, visit

www.dupageeweek.iit.edu or call 630-682-6000.

Please stop by our booth. We look forward to seeing you!



Coming
Soon

Spring 2014 Quality Education Seminar

ASQ Milwaukee has provided high value education and training to the community for over 30 years.

Time 8:30am - 4:30pm each day
Dates February 22, March 1, March 8, 2014
Location Waukesha, WI at I-94 & WI-164 (MRA Bldg.)
Credits 0.7 RUs or CEUs per day

With instructors from the community and feedback scores averaging greater than 5 out of 6, some past examples of classes include:

Quality Systems

FMEA and Mistake-Proofing
 Gage Calibration Systems
 Gage R&R
 Quality Systems: ISO 13485 Medical Devices
 Quality Audits To Add Value
 Supplier Quality and Use of PPAP
 System and Process Audits

Lean Problem Solving

A3 Problem Solving
 FMEA and Mistake-Proofing
 Kaizen & 5S Process
 Non Statistical Problem Solving
 Supplier Quality and Use of PPAP
 Value Stream Mapping
 Visual Management

Statistical Methods

Statistics Made Easy
 Advanced SPC Techniques
 Application of Sampling Error
 Data Analysis
 Design of Experiments
 Fundamental Statistical Methods
 Statistical Decision Making Methods

Other Skills

Time Mgmt, Prioritization & Organization Skills
 A Fresh Look at Problem Solving using CQI-10
 Building Your Reputation as a Quality Leader
 Emotional Intelligence & Accountability
 Motivated Ability Patterns
 Project Management
 Team Leadership and Team Management
 Use of Facts and Data for Decision Making

For more details, content, and pricing, please visit our website at:
www.ASQmilwaukee.org



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