



Newsletter



FOX VALLEY SECTION

February, 2014

General Meeting

The next general meeting will be held on

Tuesday, February 04, 2014 at:

**Millrose Restaurant
45 S. Barrington Rd.
South Barrington, IL**

**Please visit our website:
<http://www.asq-foxvalley.org> for a map
and directions to this meeting.**

Program:
5:30 - 6:00 Networking
6:00 - 6:30 Pre-Dinner Presentation
6:30 - 7:30 Dinner
7:45 - 8:30 After Dinner Presentation

**The Foundation to a Meaningful
Leadership (Pre-Dinner)**
By Cecilia Clark

**Leadership, Goals, and Teams
Under a New Perspective (After
Dinner)**
By Cecilia Clark

Menu:

- House salad
- Chicken breast with chardonnay cream sauce
- Mashed potatoes
- Green beans
- Cheesecake
- Beverages (Included): Coffee, Tea, Decaf
- Cash Bar
- Vegetarian selection is pasta prima vera

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Program Details

The Foundation to a Meaningful Leadership

Leading teams to accomplish challenging goals is tomorrow's competitive advantage. However, in an increasing complex business world, choosing winning strategies requires not only knowledge and experience but the most important a profound understanding of yourself and self-awareness.

This initial presentation will set the foundation to understand your leadership style, goals and team interaction in a fun and enjoyable group experience.

Leadership, Goals, and Teams Under a New Perspective

Once you discover and develop who you really are, leading teams to accomplish challenging goals depends on how well you utilize your strength and recognize your weakness.

Continued on page 4

Message from the Chair

Members & Colleagues,

As we start a new year, the Section Leadership Committee (SLC) continues to work hard to provide educational and interesting programs for our members. Our monthly section meetings allows for professionals in the quality field to come together to network, learn best practices, share experiences and learn how quality can improve their products and services on the job, as well as gain professional and personal development. We look forward to having you attend our meetings.

The Section Leadership Committee has a full staff, however we can always use some additional committee members for help and support. If you are interested in becoming actively involved, we can find a position or function to fit your interest. You are always welcome to attend any one of our SLC meetings. Please contact me or any of the other SLC members for information.

Earlier this year, the SLC met and there was a vote to increase the member meeting fee from \$20 to \$25. This decision was based on the meeting locations that we have frequented in the past and these locations have over time increased their prices. The section has absorbed these costs for some time and we have tried to maintain a low cost per meeting. The SLC feels that this is a modest increase and will allow us to continue to provide dinner meeting locations that have good food and a comfortable meeting environment for our members.

Our section is now actively involved in the 2014 DuPage Area Engineers Expo. The Expo is an interactive event providing children and adults the opportunity to experience and explore the many fields of science and engineering, and to learn and gain a more understanding of the Engineering profession. The Expo will be at the Illinois Institute of Technology (IIT) in Wheaton on Saturday, February 22, 2014. Please stop by our booth. We look forward to seeing you there.

Our section continues to offer a wide range of Education courses for our members. Courses have been developed for the 2014 Spring term at the Waubensee Community College. On-site programs are also available at a discounted rate. Please contact Chuck Gates, Education Chair at education@asq-foxvalley.org for further details. Please look over the course schedule in this newsletter.

I look forward to seeing you at our next Member Meeting on **February 4, 2014**.

Hector Rodriguez,
Chair - Section 1208

630-947-6475

ASQ Certification Programs

NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

If you would like to join the healthcare committee, please contact Chuck Gates at education@asq-foxvalley.org

On-site Programs Available at a Discount Rate

Contact Chuck Gates at education@asq-foxvalley.org for a proposal.

Military Veterans and Active Military Receive a 50% Course Fee Discount

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208. Contact Chuck Gates at education@asq-foxvalley.org for details.

See page 5 for course schedule

Efficient management without effective leadership is, as one individual has phrased it, “like straightening deck chairs on the Titanic.”

- Steven Covey

Accountability Group for Members in Transition

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs.

David McDonald is setting up an Accountability Group/Job Search Work Team in Winfield to start this November 2013. The Group will meet at Central DuPage Hospital Café. (Covered Parking, well lit and maintained, WIFI, lots of room, public access, central to the Fox Valley ASQ Section 1208 region, etc.)

Membership is open to unemployed and underemployed job seekers that want to stay motivated and on track in their job search. The benefit of an accountability group is that job seekers encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. As a member of the group you set job search activities goals and objectives for the succeeding week and report on the results of the previous week. This could be viewed as an application of FOCUS PDCA to an unwelcome position of being unemployed/underemployed.

To join : Email David McDonald at drmsbb@gmail.com with your name, city/town, occupation, email address, telephone number and what time of the day you prefer to attend a meeting: Morning-Afternoon-Evening.

Program Details from page 1

Leadership has never been an easy proposition. Today, business and governmental organizations face multiple challenges. This presentation focuses on the 21 century leadership, why this matters, what are the challenges and rewards, why trust is critical to leadership and business success.

A team is in constant evolution. Building synergy can be challenging and paramount. We will explore teams as why they fail to succeed and what constitutes effective teams. Similarly, vision and goals are inherent in leadership and team success. As a leader, it is vital to ensure that goals are realistic and attainable.

Join me to explore leadership, goals and teams under a new perspective.

Cecilia Clark (Speaker)

Cecilia Clark brings extensive experience domestically and internationally in Quality, Engineering, and Business Management. Her experience includes industries such as electronics, flow technology, software development, finance, and defense. She graduated with honors from the University of Lima Peru as an Industrial Engineer (PE) and holds a [Masters in Business Administration](#) from Northern Illinois University. She is a Certified Quality Manager and a Six Sigma Green Belt.

Cecilia has been the recipient of the National Society of Hispanic MBAs scholarship award and the Women in Management National Association scholarship award. Her primary foci include continuous improvement programs, technical excellence, [leadership programs](#), and quality management. She advocates STEM in local schools and Women in Engineering initiatives.

Cecilia is currently the Quality Engineer Lead for Northrop Grumman Corporation.

Her hobbies include traveling around the world, karate, and dancing. Cecilia is married and has a nine year old son.

Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit

<http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf> (member login and password also needed).

Course Schedule for 2014 Spring Term at Waubonsee Community College

Course	Dates	Time
Project Management Fundamentals Workshop	Jan31	9:00 am to 3:00 pm
Lean Bronze Certification (LBC) Exam Review	Feb3, Feb10, Feb17, Feb24	6:00 pm to 9:00 pm
Certified Quality Auditor (CQA) Exam Review	Feb5, Feb12, Feb19, Feb26, Mar5, Mar12	6:00 pm to 9:00 pm
Certified Associate in Project Management (CAPM) Exam Review	Feb7, Feb14, Feb21, Feb28	9:00 am to 3:00 pm
Project Management Professional (PMP) Exam Review	Mar7, Mar14, Mar21, Mar28, Apr4, Apr11	9:00 am to 3:00 pm
Certified Quality Engineer (CQE) Exam Review	Mar19, Mar26, Apr2, Apr9, Apr16, Apr23	6:00 pm to 9:00 pm
Certified Six Sigma Green Belt (CSSGB) Exam Review	Apr3, Apr10, Apr17, May1, May 8, May15	6:00 pm to 9:00 pm

Contact Chuck Gates at education@asq-foxvalley.org for details.

2014 Meeting Dates and Locations

Date	Location	Speaker	Topic
Tue., February 4, 2014	Millrose Restaurant 45 South Barrington Road South Barrington	Cecilia Clark	1. The Foundation to a Meaningful Leadership 2. The Foundation to a Meaningful Leadership
Tue., March 4, 2014	TBA	TBA	TBA
Tue., April 1, 2014	TBA	TBA	TBA
Tue., May 7, 2014	St. Andrews Golf & Country Club 2241 Route 59 West Chicago	1. Mohammad Khan 2.	1. <u>Scholarships</u> Presentation 2. TBA

Section Scholarship Program for 2014-2015 Announced

ASQ Section 1208 is now accepting applications for its 2014-2015 [Scholarship Program](#). A one-time scholarship will be awarded to the selected Nominee of the Section Scholarship, from conforming entries post-marked by 24-March-2014. See below for requirements and application.

The ASQ Section 1208 Scholarship

A one-time Scholarship Monetary Award presented to one selected Candidate from the applications received from children and grandchildren of active Section 1208 members. This Scholarship program is open to graduating High School seniors and College students pursuing a college degree the next academic year at an accredited University or four-year College. See [Section Scholarship Notification \(2014-2015\)](#) for detailed information.

Terms of the Scholarship

- A one-time Monetary Award (presently \$2,000) for one selected Candidate.
- The Monetary Award is sent directly to the selected Candidate's University or College, after the selected Candidate is enrolled and starts attending classes.
- The Selected Scholarship Nominee should be a Graduating High School Senior or undergraduate College student, the child or grandchild of an active member of ASQ section 1208, and pursuing a college education the

Continued on page 7

DuPage Area Engineers Week Expo

Free Family Fun

The ASQ Fox Valley Section #1208 is proud to announce its participation in the 2014 DuPage Area Engineers Week Expo. This is the first time that the Fox Valley section is participating in this fun-filled event.

DuPage Area Engineers Expo is a fun, free, family interactive event providing children and adults the opportunity to experience and explore the many fields of science and engineering through displays and presentations. The Expo is geared toward children in K-8th grade, however all ages will enjoy the event!

Date: Saturday, February 22, 2014

Time: 10:30am – 3:30pm

Cost: Free

Location: Illinois Institute of Technology (IIT)

201 East Loop Road

Rice Campus

Wheaton, Illinois 60189

For more information of the programs, exhibitors, and events, visit www.dupageeweek.iit.edu or call 630-682-6000.

Please stop by our booth. We look forward to seeing you!

Section Scholarship News from page 6

following academic year at an accredited University or Four Year Degree College.

- Only completed applications with the required supporting documents, submitted as a complete package by the Candidate, will be considered for scholarship review.
- See [Section Scholarship Information \(2014-2015\)](#) for detailed information.

Time Line

- Student writes an essay and fills in the [application](#). Note that the application may be downloaded and filled in. Use a pdf reader or editor to fill in the blanks), and printed, or printed and filled in by hand, and then mailed, by the deadline, to:
Scholarship Committee
American Society for Quality Section
1208
PO Box 88937
Carol Stream, IL 60188-0937
- In late March, completed (only) application and document packages are compiled. Incomplete and late packages are discarded.
- In March and April the Scholarship Committee reviews the qualified applications and document packages.
- In late April the Scholarship Committee selects the Scholarship Candidate to whom the award will be presented.
- After the Scholarship Candidate is selected, the Scholarship Committee Chair informs the selected Candidate verbally and in writing. Note: As a condition for acceptance of the Scholarship, the Candidate is asked to give permission to print his or her essay on quality in the Fox Valley Section Newsletter and Web-Site, and to be released to local newspapers and

other media at the discretion of the Fox Valley Section 1208.

- The Scholarship Committee Chair invites the selected Candidate and her or his parents to attend the section meeting in May to be to be recognized by section members and awarded a Certificate of Recognition.

Selection and Recognition Process

The Candidate is selected based on how well the Candidate excels on the criteria listed below in rank order of importance:

1. Article on Quality, minimum of 500 words on the importance of quality products and / or services to the future of our country
2. Volunteer Work
3. Extracurricular Activities
4. ACT and / or SAT Scores
5. Class Rank
6. Financial need
7. Recommendation Letter from an official of the Candidate's High School or College

The Richard A Maass Memorial Scholarship

A one-time Scholarship Monetary Award awarded each year to one selected Candidate from the recommended applications received from graduating seniors at **local** High Schools and from students at **local** Community Colleges in the Fox Valley section's area who are pursuing a college degree the next academic year at an accredited University or four-year College. All applications come through the schools. See your guidance counselor for more information.

Since its inception in 1990-1991 academic year, the Scholarship has been awarded every academic year to honor Richard A. Maass.



Spring 2014 Quality Education Seminar

ASQ Milwaukee has provided high value education and training to the community for over 30 years.

Time 8:30am - 4:30pm each day
Dates February 22, March 1, March 8, 2014
Location Waukesha, WI at I-94 & WI-164 (MRA Bldg.)
Credits 0.7 RUs or CEUs per day

With instructors from the community and feedback scores averaging greater than 5 out of 6, some past examples of classes include:

Quality Systems

FMEA and Mistake-Proofing
 Gage Calibration Systems
 Gage R&R
 Quality Systems: ISO 13485 Medical Devices
 Quality Audits To Add Value
 Supplier Quality and Use of PPAP
 System and Process Audits

Lean Problem Solving

A3 Problem Solving
 FMEA and Mistake-Proofing
 Kaizen & 5S Process
 Non Statistical Problem Solving
 Supplier Quality and Use of PPAP
 Value Stream Mapping
 Visual Management

Statistical Methods

Statistics Made Easy
 Advanced SPC Techniques
 Application of Sampling Error
 Data Analysis
 Design of Experiments
 Fundamental Statistical Methods
 Statistical Decision Making Methods

Other Skills

Time Mgmt, Prioritization & Organization Skills
 A Fresh Look at Problem Solving using CQI-10
 Building Your Reputation as a Quality Leader
 Emotional Intelligence & Accountability
 Motivated Ability Patterns
 Project Management
 Team Leadership and Team Management
 Use of Facts and Data for Decision Making

For more details, content, and pricing, please visit our website at:
www.ASQmilwaukee.org



Milwaukee
 Section
 of the American Society for
 Quality

6th Annual ASQ Illiana Quality Conference

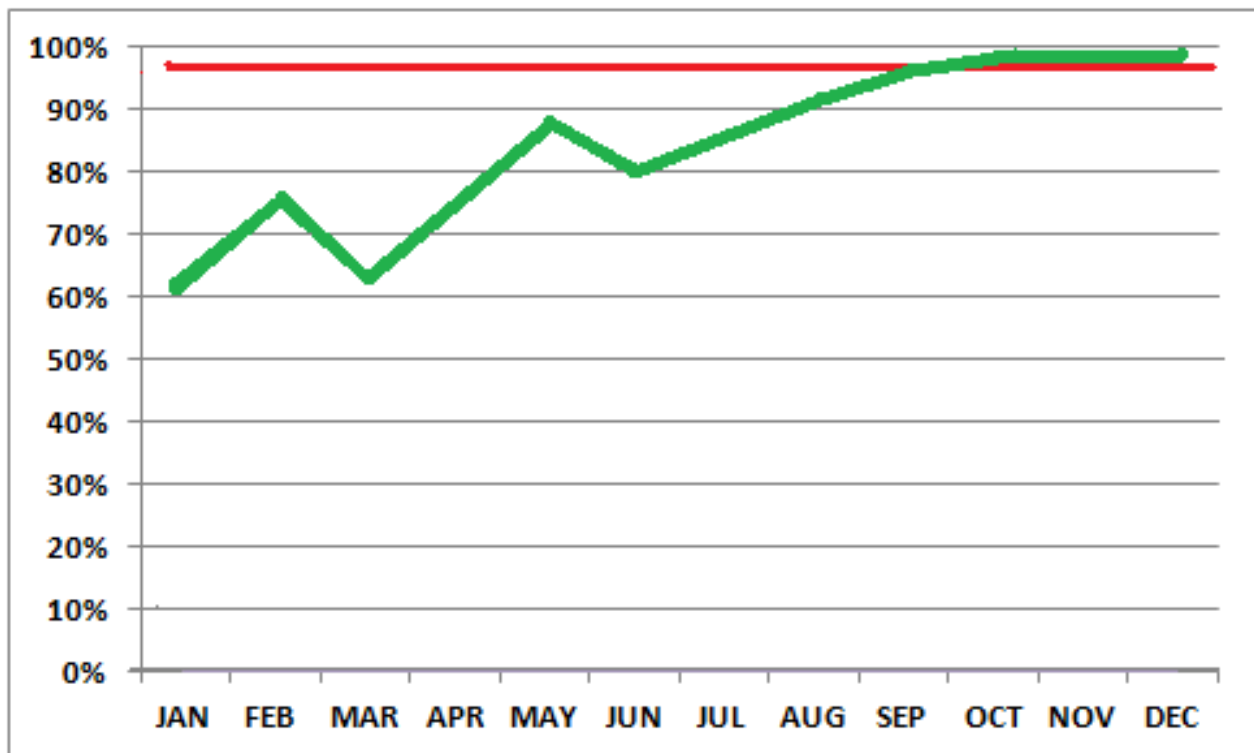


Illiana
Section 1213
The Global Voice of Quality™

CONFERENCE DATE: FEBRUARY 7, 2013
LOCATION: PRAIRIE STATE COLLEGE
202 S. Halsted St. Chicago Heights, IL 60411
Use Vollmer Road entrance to Lot D
Directions on Page 3

Illiana Section 1213 of the American Society for Quality is excited to host their 6th Annual Quality Conference entitled “Sustaining Results” on Friday, February 7, 2014 at Prairie State College, 202 S. Halsted St. Chicago Heights, IL 60411.

SUSTAINING RESULTS



Our goal is to provide education for businesses and individuals which demonstrates the successful use of lean and Six Sigma tools and methodology for sustaining successful results. ASQ consistently seeks to extend its efforts to build, perpetuate and promote the culture and reach of quality in both the local and global community.

Registration Form

Name: _____

Company/Organization: _____

Current Position: _____

Address: _____

City: _____

State: _____

Zip Code: _____

Telephone No.: () _____

E-mail: _____

ASQ Member: Yes (Section) No

Space will be limited.

We encourage you to register early. Cost of conference is \$25.00 paid prior to event, and \$30.00 day of event.

Walk-in registrations will be accepted if space is available.

For additional information please contact:
 Stacey Delaney-Rhoiney,
 ASQ Illiana 1213 Section Education Chair
 @ (708) 709-7895 or e-mail
 SDelaneyRhoiney@prairiestate.edu

Sponsors:



**SOUTH
 SUBURBAN
 COLLEGE**
 Business & Career
 Institute

Conference Program

- 8:00 Registration & Continental Breakfast
- 8:30 Welcome John Dallas, VP Prairie State College
- 8:35 Overview Bob Blecke, Section Chair
- 8:45 Morning Keynote
 Terri Winfree, President Prairie State College
 "Quality Starts at PSC - Start Near - Go Far"
- 9:30 Networking Break
- 9:45 Breakout Session #1, part 1
- Lean: Genie in the Bottle: Understanding what it takes to implement and sustain a Lean Culture- John Kaminski
 - Corrective Action Process-Life Blood of Continuous Improvement-Kevin Lewton
 - Classification & Regression Tree Analysis to Mine Value from Large Datasets-Mr. Floyd Demmon
- 10:30 Networking Break
- 10:45 Breakout Session #1 part 2
Second portion of Session #1 Presentations
- 11:30 Lunch (Rotunda)
- 12:30 Afternoon Keynote Speaker
 Suh Shah
 "Ethics 101"
- 1:30 Breakout Session #2, part 1
- Hands on Lean- Scott Schelk
 - Dana Knight of Smiths Medical
 - Future of Global Lean - Ken Wunderlich
- 2:15 Networking Break
- 2:30 Breakout Session #2, part 2
Second portion of Session #2 Presentations
- 3:15 Networking Break
- 3:30 Closing Remarks & Gift Card Drawing
 Bob Blecke



1.0 RU point awarded

Mail form to:

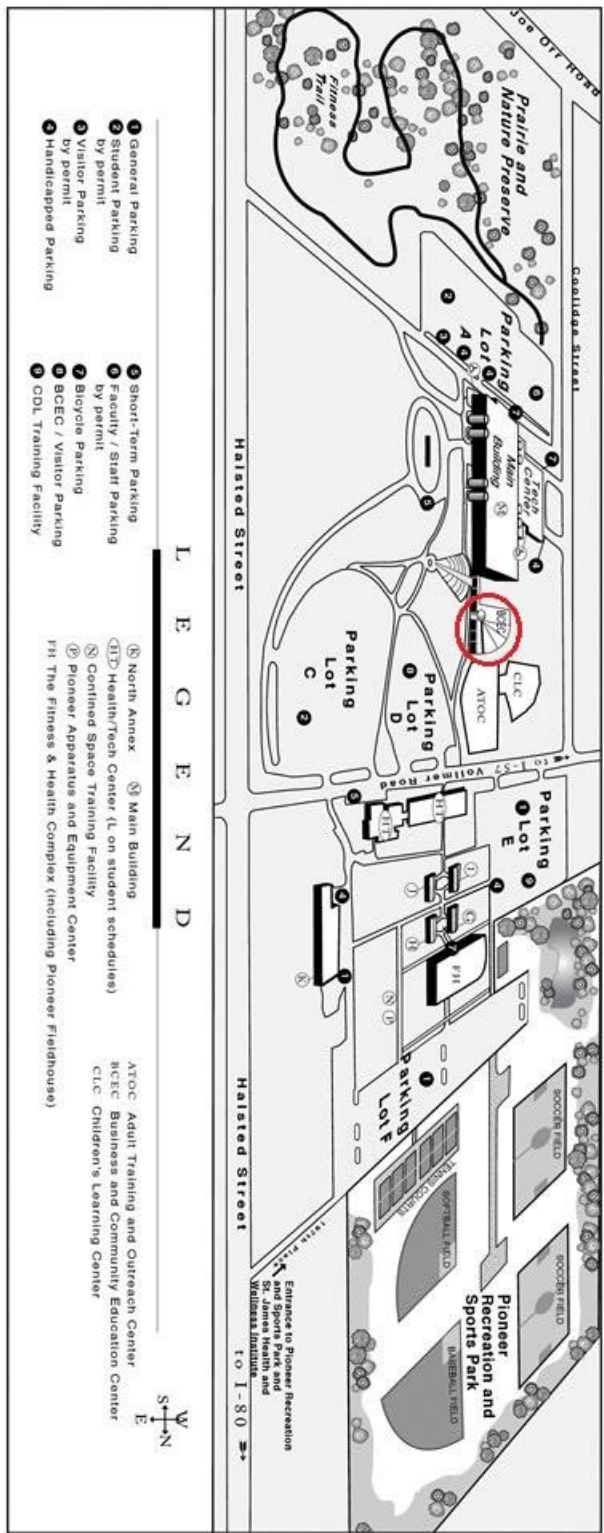
Prairie State College
 202 South Halsted Street
 Chicago Heights, IL 60411-8226
 ATTN: Stacey Delaney-Rhoiney

Registration Fee: \$25.00 (non-refundable)
 \$30.00 day of conference

To pay by credit card call Stacey at (708) 709-7895

Please make checks payable to:

ASQ Illiana Section 1213

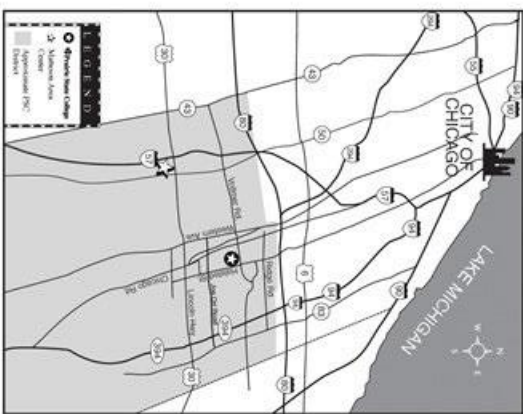


DIRECTIONS

TO MAIN CAMPUS:

- FROM THE NORTH:** Drive south on I-94 to I-80 west exit. Follow I-80 west about two miles to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.
 - FROM THE NORTHWEST:** Take the Tri-State Tollway (294) south to I-80/94 east. Follow I-80/94 east about one mile to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the PSC campus.
 - FROM THE SOUTH:** Drive north on I-57 to the Vollmer Rd. exit. Follow Vollmer Road east about five miles to the PSC campus on your right.
 - FROM THE EAST:** Follow I-80 west to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.
- TO MATTESON AREA CENTER:**
 From Lincoln Highway (Rt. 30) turn south on Cicero Ave. Turn right at the second traffic light onto Southwick Drive. The MAC will be on your left.

*Newer browsers may open image in full page view.



Prairie State College