



Newsletter



FOX VALLEY SECTION

November 2013 1

General Meeting

The next general meeting will be held on

Tuesday, November 05, 2013 at:

Courtyard Banquets

**3S200 State Route 59
Warrenville, IL**

Please visit our website:

<http://www.asq-foxvalley.org> for a map and directions to this meeting.

Program:

- 5:30 - 6:00 Networking
- 6:00 - 6:30 Pre-Dinner Presentation
- 6:30 - 7:30 Dinner
- 7:45 - 8:30 After Dinner Presentation

Effective Decision Making Principles and Practices

By Manu Vora

Menu: Buffet Style Dinner

- Fresh Baked Bread & Butter
- Fresh Toss Salad
- Entree: Filet Mignon and Breast of Chicken with Garlic Mashed Potatoes with Vegetable Mixed
- Dessert: Strawberry Cheesecake Ice Cream
- Beverages (included in the meal): Coffee, and Tea
- Vegetarian Meal Option (If requested in the dinner reservation): Vegetable stir fry with white rice
- Cash Bar

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Program Details

Pre-Dinner:

Effective Decision Making Principles and Practices Part 1

We make decisions all the time. The quality of those decisions is often in question - even by those who make them. This presentation is designed to give the participants the necessary tools to make consistent and productive decisions that they can implement and be more confident about them. Attendees will be provided with both background knowledge and practical models to prioritize and make decisions that will take the organization or individual towards their vision, mission, and goals.

At the end of this presentation attendees will:

- 1). Be able to identify and use the steps of an effective decision making process
- 2). Know their decision making style
- 3). Know the key factors that affect

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Message from the Chair

Members & Colleagues,

I need to start by just saying that those who were not at our last Member Meeting, missed really great programs presented by Mary Erlain on Burnout. With such a “hot” topic, we had a well-attended meeting with a lot of productive member interactions and networking. Those present found out about a series of job opportunities for Quality Professionals in our local area.

For those who are currently working and for those in career transition, which is everyone but the retirees—so I will even add the retirees, consider getting and reading “Give and Take” by Adam Grant. Dr. Grant’s area of specialty is Organizational Psychology and he has written this fascinating book about “Givers”, “Takers”, and “Matchers”.

One of the key points made by Dr. Grant in this book is “...studies of volunteering show that even when people join a volunteer organization to advance their own careers, the longer they serve and the more time they give, the more they begin to view the volunteering role as an important aspect of their identities. Once that happens, they start to experience a common identity with the people they’re helping, and they become givers in that role.”

After reading this book, it is clear to me that those serving on our Senior Leadership Committee are “Givers” who take being supportive of our Section Members seriously. We sincerely want to

enhance our members’ experiences in the quality profession.

We have arranged for another fine program in November to be presented by Manu Vora. If you attend, there is no doubt you will be presented with an excellent, thought-provoking, program.

We also have a Plant Tour in process, now targeted for November 19th—see details in this Newsletter. This will be our Fall Tour. Hopefully, we will be able to arrange another plant tour in the Spring. If you have any ideas, suggestions, or can offer us a tour opportunity, please let us know.

Moving on, we have additional information on Education and other topics in this Newsletter. Please review and let us know if you need anything that we can help you with.

I am looking forward to our November meeting program with Manu Vora. See you November 5th at Courtyard Banquets, on Rte 59 in Warrenville.

Bob Kutter
Chair
(630) 881-6439

Quality Quote

"We believe a passion for excellence also carries a price, and we state it simply: the adventure of excellence is not for the faint of heart."

- Peters and Austin

ASQ Certification Programs

NEW!!! ASQ Fox Valley Section 1208 Healthcare Segment

Below is a partial list of the specific healthcare programs that will be available in the near future: Root Cause Analysis and Improvement in the Healthcare Sector (currently available), Lean for Healthcare, Six Sigma for Healthcare, and Certified Professional in Healthcare Quality (CPHQ) Exam Review Course. If you would like to join the healthcare committee, please contact Chuck Gates at education@asq-foxvalley.org

Project Management Fundamentals Program

The Project Management Fundamentals Program will review the basic techniques for effective management of projects and how to construct project management networks.

Dates: November 8, November 15, and November 22

Time: 8:00 a.m. to Noon

Location: Valley Industrial Association Conference Room, 2111 Plum Street, Suite 372, Aurora, Illinois, 60506

Program Fee: \$650 Valley Industrial Association Members; \$750 Nonmembers

Contact: Pam Reese at reese@viaassn.org

On-site Programs Available at a Discount Rate

Contact Chuck Gates at education@asq-foxvalley.org for a proposal.

Military Veterans and Active Military Receive a 50% Course Fee Discount

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208. Contact Chuck Gates at education@asq-foxvalley.org for details.

The discount applies to any course or workshop that is conducted by the ASQ Fox Valley Section 1208.

Accountability Group for Members in Transition

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs.

David McDonald is setting up an Accountability Group/Job Search Work Team in Winfield to start this November 2013. The Group will meet at Central DuPage Hospital Café. (Covered Parking, well lit and maintained, WIFI, lots of room, public access, central to the Fox Valley ASQ Section 1208 region, etc.)

Membership is open to unemployed and underemployed job seekers that want to stay motivated and on track in their job search. The benefit of an accountability group is that job seekers encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. As a member of the group you set job search activities goals and objectives for the succeeding week and report on the results of the previous week. This could be viewed as an application of FOCUS PDCA to an unwelcome position of being unemployed/underemployed.

To join : Email David McDonald at drmssbb@gmail.com with your name, city/town, occupation, email address, telephone number and what time of the day you prefer to attend a meeting: Morning-Afternoon-Evening.

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decisions

4). Be able to communicate their decisions more effectively

After-Dinner:

Effective Decision Making Principles and Practices Part 2

Manu Vora (Speaker)

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting firm. He has over 38 years of leadership experience in guiding Fortune 500 companies with Baldrige Performance Excellence assessment in the areas of leadership development, customer satisfaction, employee engagement, and process excellence. Since 1993, he teaches "Quality Management", "Supply Chain Management", "Project Management" and "Risk Management" courses at various business schools in the Chicago area in the USA.

He is a Past Vice President of ASQ, ASQ Fellow, and Certified Quality Engineer. Manu has B.S., M.S. and Ph.D. in Chemical Engineering and MBA with Marketing Management. He is a sought after speaker on business excellence topics globally with over **340** presentations and has published over **40** articles in professional journals and conference proceedings.

Dr. Vora is serving on the Board of Examiners for the International Asia Pacific Quality Award Program since 2004. He served as a Chief Judge at the Illinois Team Excellence Award Program from 1993-1999. He is recognized with numerous awards from ASQ including Distinguished Service Medal, Grant Medal, Lancaster Medal, and Hutchens Medal. He is a recipient of 2011 Ellis Island Medal of Honor and 2010 US President's Call to Service Award.

Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality based questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

Fall 2013 Tour

November 19th, 2013 at:

Intertek Commercial & Electrical Testing Facility

545 E. Algonquin Rd
Arlington Heights, IL 60005

Proposed Tour "Agenda":

- Start time: 6:30pm.
- Introduction: 6:30-7:00pm.
Intro will include a short list of topics for which Intertek would like feedback.
- Walking tour (30 to 45 minutes): 7:00-7:45pm.
- Questions, discussions and feedback between Intertek and ASQ attendees: 7:45-9:00pm.
The question/discussion portion will coincide with dinner.

More information and event registration to follow soon.

Course Schedule for 2014 Spring Term at Waubonsee Community College

Course	Dates	Time
Project Management Fundamentals Workshop	Jan31	9:00 am to 3:00 pm
Lean Bronze Certification (LBC) Exam Review	Feb3, Feb10, Feb17, Feb24	6:00 pm to 9:00 pm
Certified Quality Auditor (CQA) Exam Review	Feb5, Feb12, Feb19, Feb26, Mar5, Mar12	6:00 pm to 9:00 pm
Certified Associate in Project Management (CAPM) Exam Review	Feb7, Feb14, Feb21, Feb28	9:00 am to 3:00 pm
Project Management Professional (PMP) Exam Review	Mar7, Mar14, Mar21, Mar28, Apr4, Apr11	9:00 am to 3:00 pm
Certified Quality Engineer (CQE) Exam Review	Mar19, Mar26, Apr2, Apr9, Apr16, Apr23	6:00 pm to 9:00 pm
Certified Six Sigma Green Belt (CSSGB) Exam Review	Apr3, Apr10, Apr17, May1, May 8, May15	6:00 pm to 9:00 pm

Contact Chuck Gates at education@asq-foxvalley.org for details.

2013 Meeting Dates and Locations

Meeting Date	Location	City, State
Tue, Sept 3rd, 2013	John & Tony's Italian Steakhouse	West Chicago, IL
Tue, Oct 1st, 2013	St. Andrews Golf Club	West Chicago, IL
Tue, Nov 5th, 2013 (Election Day)	Courtyard Banquets/TBD	Warrenville, IL
Tue, Dec 3rd, 2013	Riverside Receptions	Geneva, IL

Volunteers Needed

Our section is looking to fill several volunteer positions. The positions we are looking to fill are Arrangements, Recognition, and Assistant Programs.

Volunteers become members of the Section Leadership Council. This group meets once a month to make decisions that affect how we run the section. Dinner is provided. You are not

required to attend either general membership meetings or the SLC meetings on a regular basis, although it may help you fulfill your role. This is a great way to get to know some of the section members better and participate in running the section. You can also earn RCUs by volunteering, and they are in a different category than meetings or your job.

For more information on these positions, contact Bob Kutter, Chair, (630) 881-6439.